

[Q21-Q30 Latest Released Cisco 500-052 Exam Question Free Download From Lead2pass

I passed the 500-052 exam today with 9xx. Lead2pass 500-052 exam question is valid. Thank you all and special thanks to Lead2pass. Following questions and answers are all new published by **Cisco** Official Exam Center:

<https://www.lead2pass.com/500-052.html> QUESTION 21 Which two tasks must an administrator perform on Cisco Desktop Administrator to support presence integration? (Choose two.) A. Assign a contact list to a CSQ. B. Assign a contact list to a workflow group. C. Assign an SME to a contact list. D. Assign a contact list to a skill. E. Assign an SME to a CSQ. Answer: BC
QUESTION 22 Where can you start, stop, and restart Cisco Unified Contact Center Express services? A. Control Center on Cisco Unified Contact Center Express Serviceability. B. System page on Cisco Unified Contact Center Express Administration. C. Cisco Desktop Administrator. D. Cisco Unified Communications Operating System Administration. Answer: A
QUESTION 23 Which configuration object can have skills assigned to it in Cisco Unified Contact Center Express? A. Contact Service Queue. B. Skill Groups. C. Resource Groups. D. competence levels. Answer: A
QUESTION 24 Which three fields are used in defining a CSQ in Cisco Unified Contact Center Express Enhanced? (Choose three.) A. Agent Name. B. WrapUp Time. C. Service Level. D. Overflow CSQE. E. Automatic WorkF. CCX Application. Answer: BCE
QUESTION 25 Which step library is included in the license for Cisco Unified CCX Standard? A. ICM steps. B. email steps. C. document steps. D. database steps. Answer: C
QUESTION 26 In Cisco Unified Contact Center Express, where is wrap-up data enabled? A. in the Cisco Supervisor Desktop. B. in CSQ configuration on Application Administration. C. in workflow groups on Cisco Desktop Work Flow Administrator. D. in resource configuration on Application Administration. Answer: C
QUESTION 27 Which criterion can be used to control supervisor workflows? A. length of time an agent is in the NotReady state. B. number of agents logged in. C. number of calls abandoned. D. duration of oldest call in queue. Answer: D
QUESTION 28 In a Cisco Unified Contact Center Express deployment with Cisco Unified Communications Manager Express, which feature is disabled on the Cisco Agent Desktop? A. recording. B. monitoring. C. embedded browser. D. call-control buttons. Answer: D
QUESTION 29 Where are Cisco Unified CCX users managed and their data stored when deployed with Cisco Unified Communications Manager Express? A. in Cisco Unified Communications Manager Express with user data stored in the Cisco Unified Contact Center Express database. B. in Application Administration with user data stored in the Cisco Unified Contact Center Express database. C. in Cisco Unified Communications Manager Express with user data stored in the Cisco Unified Communications Manager Express database. D. in Application Administration with user data stored in the Cisco Unified Communications Manager Express database. Answer: B
QUESTION 30 How is the default eMail address in the eMail Subsystem Configuration page used? A. It receives all mail sent in the Send eMail step as a bcc. B. It is the From address for emails sent by agents using Agent E-mail. C. It is used if no email contact is specified in the Create eMail step. D. It becomes the From address in the Send eMail step if no address is specified. Answer: D
More free Lead2pass 500-052 exam new questions on Google Drive: <https://drive.google.com/open?id=0B3Syig5i8gpDRXBqaUFmU1RjbEE> Only get 2 new Qs and some Qs are variant of the Qs in this Lead2pass 500-052 pdf dumps, but they just changed server names or the orders of the options of the case. Good luck you all. 2017 Cisco 500-052 (All 91 Q&As) exam dumps (PDF&VCE) from Lead2pass:
<https://www.lead2pass.com/500-052.html> [100% Exam Pass Guaranteed]