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https://www.lead2pass.com/500-052.html QUESTION 1What is the maximum number of agents that can be supported by Cisco Unified CCX 8.0 when deployed with Cisco Unified Communications Manager? A.   50B.   150C.   300D.   400Answer: C QUESTION 2You are designing a Cisco Unified Contact Center Express system with four requirements. - 250 configured agents - 150 agents maximum logged in at any given time - 30 agents able to make outbound calls - 20 agents able to answer emails How many premium seats should be purchased? A.   150 seatsB.   180 seatsC.   200 seatsD.   250 seats Answer: A QUESTION 3What is the maximum number of CTI ports that can be supported by a Cisco Unified Contact Center Express 8.0 Standard deployment? A.   150B.   200C.   300D.   400 Answer: C QUESTION 4A preview outbound dialer uses which source and destination resources? A.   a CTI port to the customerB.   the ACD line of the agent to the customerC.   the personal line of the agent to the customerD. a CTI port to the agent, then redirected to the customer Answer: B QUESTION 5An organization wants to collect an account number from a customer via IVR prompting. Then, using a keystroke macro, the customer wants to insert the account number into the account number field in the agent's CRM desktop application. The keystroke macro will also initiate the CRM desktop application, executing a database lookup from the CRM Database server to retrieve the customer record. Assuming the organization wants the lowest cost solution, what product does this organization need for this capability? A.   Cisco Unified CCX StandardB. Cisco Unified CCX EnhancedC.   Cisco Unified CCX PremiumD.   Cisco Unified CCX EnterpriseE.   Cisco Unified IP IVR Answer: B QUESTION 6Agent Email is a Cisco Unified CCX feature available in which of these packages? A.   Premium, Enhanced, and StandardB.   Premium onlyC.   Premium and StandardD.   Premium and Enhanced Answer: B QUESTION 7What is the maximum round-trip time between Cisco Unified CCX servers in a WAN deployment? A.   2 msB.   10 msC.   50 msD.   80 ms Answer: D QUESTION 8Which three options cannot be validated using the Cisco Unified Communications Sizing Tool in a Cisco Unified CCX deployment configuration? (Choose three.) A.   number of silent-monitoring and remote-monitoring sessionsB. bandwidth requirement between Cisco Unified CCX and SocialMiner in an agent web chat deploymentC.   number of historical reporting sessionsD.   bandwidth requirement for remote agents who are connected over a WAN to Cisco Unified CCXE.   number of ASR and TTS portsF.   bandwidth requirement between two Cisco Unified CCX nodes in a high availability over WAN deployment Answer: BDF QUESTION 9In a high availability over WAN deployment, which option cannot be across the WAN from the active Cisco Unified CCX site? A.   ASR or TTS serversB.   wallboard serverC.   SMTP serverD.   enterprise database Answer: A QUESTION 10A Cisco Unified CCX deployment is licensed for 120 agent seats, out of which 70 agents log in as chat agents via an independent browser. How many agents will be able to service voice calls via Cisco Agent Desktop in this scenario? A.   50B.   70C.   120D.   190 Answer: C More free Lead2pass 500-052 exam new questions on Google Drive: https://drive.google.com/open?id=0B3Syig5i8gpDRXBqaUFmU1RjbEE I purchased the dump one month ago and I learned a lot from the Lead2pass 500-052 practice test. This dump is valid. I just pass the exam with it. The answers are accurate. Recommend. 2017 Cisco 500-052 (All 91 Q&As) exam dumps (PDF&VCE) from Lead2pass: https://www.lead2pass.com/500-052.html [100% Exam Pass Guaranteed]