

[2016-New GreatExam SAP C_BOSUP_90 VCE And PDF Instant Download (41-48)]

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QUESTION 41 What is one of the roles of a Partner Services Advisor? A. Ramp-up assistant for the customer of the SAP PartnerEdge partner B. Trainer for Support Enablement C. The first point of contact for program and operational queries D. The dedicated point of escalation for level 3 support Answer: C

QUESTION 42 What is SAP Solution Manager Enterprise Edition? (Choose two) A. An enablement program for SAP customers B. An enablement program for SAP partners C. A comprehensive view on a project/release plan with all quality gates and their associated activities D. A platform for realizing the value of SAP Enterprise Support Answer: CD

QUESTION 43 What are benefits of using Root Cause Analysis of SAP Solution Manager? (Choose two) A. Safe remote access B. Report development C. Performance measurement D. Batch job planning Answer: AC

QUESTION 44 Which Service Desk feature provides all the functions to analyze and monitor an entire SAP solution centrally? A. Solution Manager Diagnostics B. Implementation Roadmap C. Root Cause Analysis D. SAP Notes Answer: A

QUESTION 45 Which scenarios will be addressed by SAP Solution Manager in Life Cycle Management? (Choose two) A. Best practices for embedding third-party software B. Discovery of corrective software packages C. Automatic Deployment D. Hardware Management Answer: BC

QUESTION 46 What types of remote connections to customer's systems are available? (Choose two) A. Webex B. NetMeeting C. Netviewer D. R/3 Support Answer: CD

QUESTION 47 You have decided to forward a message to the next support level. What should you include in the message? (Choose two) A. SAP Notes that have not been tested yet B. The steps which you performed to reproduce the issue C. Username and password in your internal message notice D. All relevant information you have gathered Answer: BD

QUESTION 48 Assume you perform an SAP Note Search on 'update' and the search pattern Linguistic Search. Which of the following terms would be considered hits? (Choose two) A. Upgrade B. Updating C. Update D. Up-to-date Answer: BC

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